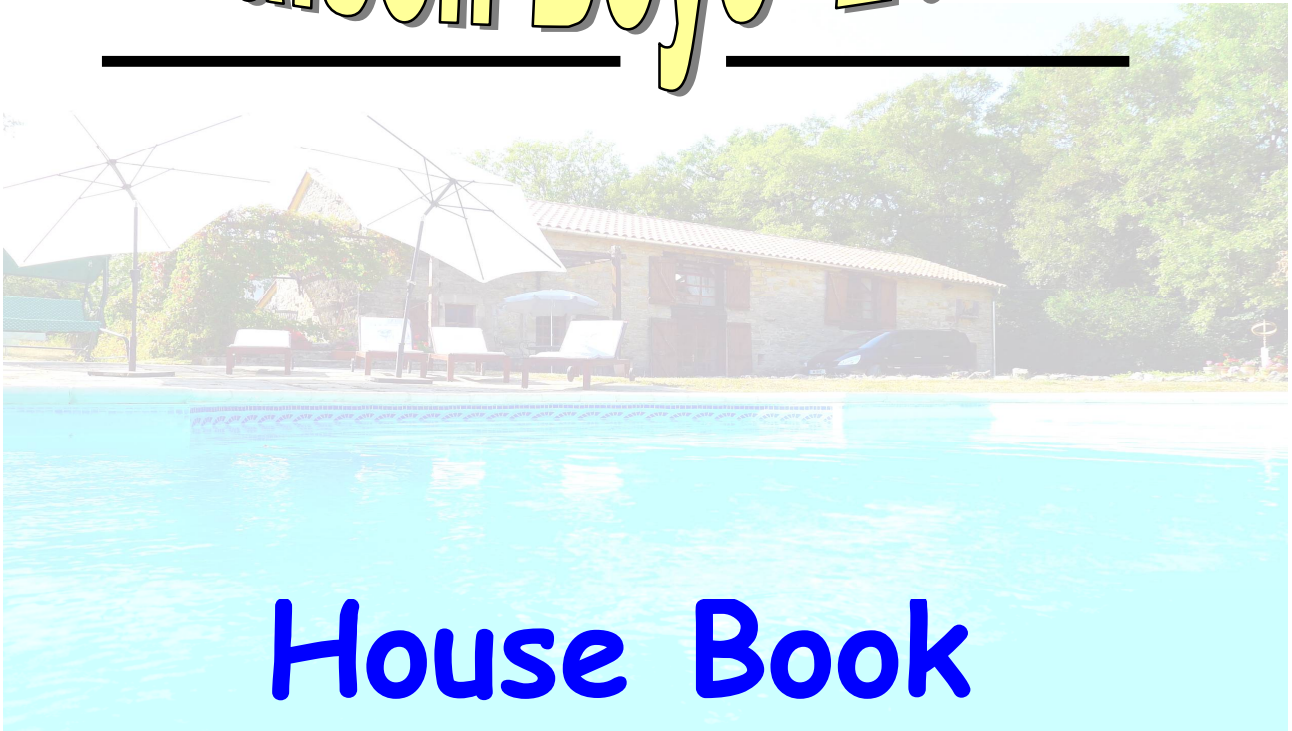


**Caylus  
SW France**

# **Maison Boye 2021**



## **House Book**

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For a searchable PDF copy of this House Book please visit [boye.co.uk](http://boye.co.uk)  
and click on the *House Documents* tab

# Welcome

**Maison Boye,  
Caylus  
82160  
FRANCE**

Welcome to BOYE, and we hope you have a most enjoyable stay.

This folder contains everything you should need to know about the house and its equipment, together with some useful local information and contact details.

Please read at least the first few pages, as these cover the more important points, and in particular the safety information for the pool and alarm.

Paul & Claire Downham.

PS. If the potted plants on the island and patio are looking dry, please feel free to water them - Thanks!

# Basics

## Drainage

The house is equipped with an eco-friendly Fosse Septique to handle all the waste water from the toilets, baths, sinks, dishwasher etc. Unlike a UK cesspit that has to be periodically emptied the Fosse produces a clean output that soaks away through a network of small pipes - so it's very important not to flush bulky products (such as nappies or tampons) or insoluble items (such as plastic wrappers, contraceptives etc.) down the toilets, as these can block the entire system. Similarly, cooking fats are best disposed of by wiping away with paper towels rather than rinsing down the sink or via the dishwasher. Also, because this process works biologically, it is important not to use bleach in the house - equivalent products are available that have been especially formulated for this type of drainage.

## Swimming Pool - Also see the section on Pool Safety

The swimming pool maintenance is carried out by visiting attendants, but if necessary please keep it topped up from the hose (see poolside notice) and remove any debris using the pole and net provided. The filtration system runs automatically without any need for intervention. The pool liner is made of a padded plastic material that gives a high level of grip and a comfortable feel - but is vulnerable to damage from sharp objects, so please be careful. The switch for the underwater lighting is by the pumphouse door.

## Door Locks

The external doors have high security multi-point latching which clamps them shut at several places on the frame. To activate the latches you have to twist the door handles up. The latches have to be engaged before the keys will turn in their locks. Unlocking is simply turn the key and twist the door handles down.

## Rubbish

The French do not collect rubbish from rural houses, but provide public bins all over the countryside instead, often with adjacent bottle banks. The nearest set are at the main road junction with the D926. Yellow top bins are for recyclables.

**Please remember to take your bottles and rubbish to the bins when you leave. THANKS!**

## Beds & Laundry

You will arrive to freshly made beds and have bathroom towels and tea cloths provided. There is no need to strip the beds before you go as this is all part of the service. If you requested additional laundry sets for mid-stay, these will usually be dropped off by the housekeeper a few days earlier.

## Washbasin in Antoine - Overflow

The large washbasin in the ensuite to Chambre Antoine has an automatic overflow that starts to work when the water reaches the designed maximum level, roughly 5cm from the top. The lever at the back of the tap controls the water release (up to seal, down to drain), but the chrome stopper doesn't move - it confusingly remains up whether sealed or not.

# Basics

## **Kitchen Worktops**

The decorative kitchen worktops are tough and durable, but the high gloss finish is not suitable for abrasive cleaning, shouldn't be used for cutting on (chopping boards are provided), and hot pans etc. shouldn't be placed directly on the surface.

## **Kitchen Tap**

The temperature of the hot water is affected by the flow rate - a slower flow provides hotter water.

## **Swing Seat**

The swing seat on the sun terrace should only be used on the level upper section - it will be unstable on the slope.

## **Barbeque**

Charcoal goes on top of the mesh, and the height of the grill is adjusted by how the rectangular tubes are arranged. Please only use charcoal and lighting fluids/blocks that are approved for barbeques and be aware that the all-metal construction can get very hot.

## **Storms**

We obviously hope and expect that you will have fine weather, but like most hot regions there is a possibility of summer storms if the humidity builds up - giving a short sharp thunderous downpour, but quickly followed by pleasant dry sunshine again. Unfortunately, these storms can knock out the electricity supply, either just at Boye or in the local area. If just at Boye, follow the guidance under the Fuses section, otherwise just wait for the authorities to restore power - which is not usually very long.

## **Insects etc.**

With the open stone walls, the rural location and the warm climate, there will always be insects and wildlife around - all fascinating and mostly harmless. The lizards who love to bask on hot stones are a special delight, and very quick to run away when you get close! If mosquitoes are active, you may find it beneficial to spray the bedrooms a few hours before retiring. Downstairs and outside, we suggest you don't leave sugary bits of food or drink lying around, as these can attract ants and wasps. During long dry spells the swimming pool becomes especially attractive as a local water source, so you may even see such guests as the mighty buzzard swooping down for a quick drink!

## **Nuisance Calls**

You are welcome to use the landline telephone, but we usually leave it unplugged from the Orange livebox between uses to avoid receiving unsolicited calls. If connected, beware of hackers targeting English surnames they find listed in the French telephone directory - they call in English (now knowing our name and address) pretending to be from Orange or Microsoft and needing to "discuss the account" or "cure" our computer virus ...just hang up!

# Swimming Pool

**Safety - also see Poolside Safety Notice** (copy at rear of this folder)

You use the swimming pool and water slide entirely at your own risk.

A competent adult swimmer should remain on guard whenever the pool is in use, and children must be supervised at all times. To avoid the risk of injury, diving and jumping are disallowed. The water is lightly chlorinated, so you may wish to shower afterwards.

## Slide

The slide is only intended to take the weight of children, where the manufacturer states a maximum age of 12. Only permit one child at a time on the slide, who should descend the chute feet first in a sitting position. The overhanging support frame is not designed to take the weight of people sitting on the end of the chute, nor pulling themselves out of the water.

The slide is fixed to the pool surround using retaining bolts adequate to stabilise it - but not strong enough to take undue force, such as children pulling on the framework.

**Pool Alarm - also see Poolside Alarm Notice** (copy at rear of this folder)

The alarm is not a life saving device

The alarm is not a substitute for parental supervision

The alarm does not detect gradual entry

The alarm should always be on, either in pool monitoring mode or in swim mode

## Alarm Operation

The alarm spends most of its time in pool monitoring mode ... waiting to sound the siren if it detects someone falling in the water. The leftmost green LED on the keypad flashes to show when the alarm is in this mode.

When triggered, the siren sounds for three minutes, or until any key on the keypad is pressed. It then returns to pool monitoring mode.

To switch to swim mode, enter **1234** on the keypad before getting in the pool - the red "swim" (second from left) LED now flashes.

After several minutes without water movements being detected, the alarm will beep several times and automatically revert back to pool monitoring mode with the left LED flashing green.

You can also switch back to pool monitoring mode manually by pressing OK twice on the keypad.

# Swimming Pool

## Other Alarm Features

The flashing LEDs on the keypad are (from left to right):

Green - alarm is in pool monitoring mode, do not enter the pool

Red - alarm is in swim mode, OK to enter the pool

Red - low battery warning

Red - detector or system error

The alarm can be de-activated for servicing the pool or changing its batteries by entering **1234\*99** and then re-activated afterwards by entering **1234**.

This option must not be used to disable the alarm when it should be operational.

## False alarms

The alarm uses advanced techniques to distinguish between the expected water movements of filtration pumping etc. and the alarm worthy water movements of a toddler falling in - but this is a fine dividing line, with a preference given to occasional false alarms. Consequently, strong gusts, heavy rain, or even the splash from a big bird, may be sufficient to activate the alarm.

## Care

Whilst the alarm unit is obviously intended for everyday poolside operation, it is nonetheless a delicate electronic unit that needs to be operated with care and guarded against knocks - especially the vulnerable sensing tube that dangles into the water.

## Low Battery

The alarm batteries are changed more often than the manufacturer's recommendation so should not become low through normal use. However, in the unlikely event that you see the low battery warning light come on please contact the owners for advice.

# Shopping

## Caylus

- Shops:** There are two mini supermarkets, Cali (towards the top of the high street) and the larger Petit Casino (turn left at the crossroads opposite the Bar La Bascule at the bottom of the high street) and lots of specialist shops such as bakers, butchers, hardware, etc. These generally open early, close 12.00pm to 2.00pm, and stay open until 6.00pm or later.
- Monday most shops are shut, but some are open Sunday morning. Market on Tuesday mornings - mostly fresh local products.
- Bank:** Credit Agricole in the high street. All usual banking services, plus a cash point in the lobby. If shut, the door can be opened by swiping most types of debit card.
- Post Office:** Stamps available at the Tabac shop in the high street. Also newspapers, magazines and post cards. But for parcels or more advanced requirements, you will have to queue up at the POSTE on the other side of the road.
- Petrol:** Go to the D926 junction and turn left towards Caylus. Almost immediately on the left you will see a builder's yard that also sells petrol as an attended service!

## Nearby

**Caussade** (approximately 14 miles) is the nearest "big" town, where you will find large supermarkets and a wide range of shops, restaurants, banks etc. Market day is Monday, with a full range of merchandise.

**Saint Antonin Noble Val** (approximately 9 miles) is a very attractive medieval town set in a spectacular gorge. This is very popular as a tourist town, and has bars, restaurants, canoeing, camping etc. Market day is Sunday and recommended for fresh produce, flowers, wines etc.

**Villefranche** (approximately 20 miles) is another medieval town with an impressive (and musical) church, and attractive covered passageways. Market day is Thursday. A good range of larger supermarkets on the approach road.

**Montauban** (approximately 30 miles) offers an interesting mix of walled old city centre with boutiques, cafes and small independent shops, plus a surrounding modern commercial area. Rather sprawling, but somewhere big enough for most needs to be met.

**Cahors** (approximately 40 miles) is the nearest city, providing all the facilities you would expect. Market days are Wednesday and Saturday.

**Toulouse** (approximately 60 miles). The major city for SW France. International airport, most English banks, and a host of hyper markets.

**Note:** The street markets start early and fade out at lunch time. If you take along empty plastic bottles or containers, you can buy decent local wines at very low prices.

## Contacts

**Owners:** Paul & Claire Downham  
Home: 00 44 1487 840761  
Office: 00 44 1954 200662  
Mobile: 00 44 7711 790019

In the unlikely event of you encountering a problem regarding the house or your stay, please call us using the most appropriate number above, and we will do whatever is necessary to assist. We have a full range of local support in place, and can call upon specialists and tradesmen who are familiar with the property and its equipment.

### Emergency Services:

Rescue/Ambulance	Tel: 15
Police	Tel: 17
Local station (Gendarmerie)	Tel: 05 63 67 69 70
Firemen	Tel: 18

### Local Doctors:

The doctors surgery (Cabinet Medical) is close by - situated about 200m past the Point de Vue de Croix, on the left, as you head out from Boye towards Caylus.

Opening times are 8:30-12:00 and 14:00-18:00.  
Tel: 05 63 67 07 08

Treatment may be free with a European Health Insurance Card from the NHS. Otherwise either pay yourself or claim back costs through your holiday insurance.

Other doctors are M. Loiseau, Tel: 05 63 67 05 81, and M. Larrarrigue, Tel: 05 63 67 04 22, both on Avenue du Pere Huc, (the main High Street) in Caylus

### Local Pharmacy:

The pharmacy is next to the doctor's surgery, and can offer general medical advice. Usually has an English speaking member of staff available.

Also: Come Monique, Avenue du Pere Huc, Caylus  
Tel: 05 63 67 06 10

### Local Dentist:

Mme. Richard, Avenue du Pere Huc, Caylus  
Tel: 05 63 67 01 63

### Hospital:

4 rue du Doct. Alibert, Montauban  
Tel: 05 63 03 90 00



# The Sundial

Please note that this is a delicate instrument, not a toy. The standing figure is particularly fragile, and has suffered from inquisitive young hands once before!

For simplicity, if you are here during the summer, just add two hours to the sundial time to get local time. After the clocks go back in the autumn, add one hour.

For those who might be interested, here is a fuller explanation:

Ours is a Armillary Sundial, which has been adjusted for its location here in Caylus. The sphere is tilted by 44.2 degrees, to match the local latitude, and is aligned to true North (not magnetic North). This results in the centre shaft (gnomon) being parallel to the Earth's axis, and hence casting a shadow that moves in unison with the Earth's own rotation.

As there are 360 degrees in a one rotation of the Earth and 24 hours in the day, the arithmetic is a simple 15 degrees of rotation per hour - and this is the equal spacing between the hour markings on the brass plate. By definition the sun is at its highest at 12 noon, so this is the lowest point of the shadow on the plate. However, Greenwich Mean Time is based on noon over London, which occurs 7 minutes after noon over Caylus, so this basic "longitudinal error" is always present when compared to a mechanical clock. Whilst noon actually rolls around the planet smoothly, the whole of France, like most compact countries, artificially ticks along at one time - irrespective of whether you are on the eastern edge of Alsace (with noon some 30 minutes before London) or the western tip of Brittany (20 minutes after London).

Politicians also like to play with the time, so British Summer Time is one hour ahead of GMT, and France maintains itself another hour ahead of London, so our sundial is actually one hour and 53 minutes slow in the summer, and 53 minutes slow in the winter.

Whilst it is feasible to have the brass plate "corrected" to display say local clock summer time, it is nonetheless traditional for sundials to show "true" time - so noon is at 12 not at 13:53!

Another level of adjustment comes from "the equation of time" - a variation arising from the fact that the Earth's axis is tilted to its plane of orbit around the Sun, and that this orbit is not a perfect circle. The difference this effect makes varies throughout the year, with maximum errors in mid February (14 minutes slow) and the beginning of November (16 minutes fast). Luckily, between May and September, the error does not exceed 5 minutes one way or the other - so this effect can probably be ignored!

## Leisure

- Walking:** There are five marked out routes in the near vicinity of Caylus. Maps from the Information Office next to the church.
- Tennis:** At the road junction with D926. Collect keys from the bar in the Market square.
- Canoeing:** St Antonin, down the gorges of the Aveyron. You can have a 5 mile downstream paddle and be picked up by the hire company and brought back to the start.  
Recommended.
- Petanque:** Local bowling game, free pitch near the memorial in Caylus.
- Golf:** 18 hole at Albi Lasbordes (with restaurant & swimming, course partly alongside the river).
- Lakeside:** Volley Ball, swimming, fishing, etc. all at the Caylus lake. Also worth a visit to Lac de Parisot (road to Villefranche) for more water sports and activities.
- Other:** Horse riding, pony trekking, cycling, etc., all available within the region, ask at the Information Office for latest advice and leaflets.
- Music:** Live bands appearing locally, jazz evenings etc., look out for posters and announcements.
- Art Galleries:** Toulouse-Lautrec Museum at Albi, plus many minor galleries in the area.
- History:** Najac castle to explore, Cordes old fortified town, etc.
- Restaurants:** We have stopped giving recommendations!

There is such a wide range of restaurants within the region, covering every style and price, that to put them in some sort of order is impossible. We have found that some peoples' opinion of "excellent" is not to another's tastes, and also that establishments change hands, new ones open and others close - so its impossible to keep up-to-date anyway.

Obviously, do try the local specialities, particularly the duck dishes and bread cooked in wood burning ovens.

In Caylus: *La Renaissance* has always been a popular choice, so maybe start here first, or for a less formal setting try *Bon Cote Des Chose* (it's more than pizzas) - both having outside terraces at the rear. There's an open-air summer restaurant at Caylus lakeside, and a generally preferred one at Camping de la Bonnette. *Le Lagardere*, the bar café in the central marketplace, is a good place for lunch.

## **Telephone and IT** Telephone Number: 05 63 67 09 70

### **Telephone**

The telephone is normally left unplugged because incoming calls during your stay are only likely to be nuisance telesales or internet fix scams that you won't want to be bothered with. To use the telephone simply plug the cable that runs from the base of the phone stand into the back of the Orange Livebox socket marked with a telephone symbol.

To call a UK landline or mobile dial 00 44 followed by the whole UK number, but dropping the first zero. So to call say 07234 567890, you would dial 00 44 7234 567890.

For the UK to call France, they dial 00 33 followed by the 10 digit number, again dropping the first zero. So Maison Boye is 00 33 5 63 67 09 70.

All local calls require the full 10 digit number to be dialled, even though old printed telephone numbers and those given to you verbally may only have the traditional 8 digits, quoted as four individual numbers (eg. ours would be sixty-three, sixty-seven, zero-nine, seventy). Obviously, just precede any of these with 05.

In order to keep the battery charged up, the telephone handset needs to be replaced in the base unit on the desk under the stairs.

The cost of significant outgoing calls are deductible from the inventory deposit.

French landlines are operated by Orange, with an English speaking helpdesk available on 09 69 36 39 00.

### **Laptop**

The Dell laptop is provided primarily for internet access, with bookmarked links to some of the most popular websites such as Facebook and Twitter.

Because the laptop is shared by previous and following guests, we suggest you don't use it for anything particularly secure or sensitive, nor for downloading anything inappropriate that may be seen by children later.

The internet service is provided over a tracked IP address, so all activity is traceable to the house and hence to any particular booking.

# Telephone and IT

## WiFi

Let your device discover the wireless signal, then enter the security key.

The main house router is the Orange Livebox unit on the dining room desk, with an ID of **Maison-Boye** and a security key of Wifi4MaisonBoye (note the capital letters). There are also WiFi repeaters in Chambre Clement and in the pump house to provide good reception throughout the house and outside. The repeaters have IDs of **Maison-Boye-Clement** and **Maison-Boye-Poolside**, and use the same security key of Wifi4MaisonBoye. Some devices may be reluctant to automatically handover between the repeaters, so you may need to manually disconnect/reconnect to pick up on the best one for your current location.

If you find that the house router is our standby silver Linksys unit, then the ID will be **MAISONBOYE** (all capitals) and the security key is DA56750E54. The repeaters will still be Maison-Boye-Poolside and Maison-Boye-Clement with the security key of Wifi4MaisonBoye.

You can also access the internet with laptops by plugging a LAN cable directly into the LAN port on the rear of the router - a suitable yellow cable is kept in the drawers of the desk.

Our tariff has an unlimited but "reasonable use" clause which means most users will not incur any additional costs - however, if you engage in excessive downloads that trigger data charges these will have to be deducted from the deposit.

In case of difficulty with the broadband, first try rebooting the router by switching off the power (small switch on the back, left hand side), waiting 10 seconds, then switching it back on again - then wait a couple of minutes for it to FULLY restart. The poolside repeater can be rebooted by flipping Fuse 3 off in the fireside fusebox, and back on again after a few seconds.

If this doesn't work, then the English speaking Orange support line is on 09 69 36 39 00.

## Sony Playstation (in Baptiste)

Switch on the screen (power button on top) and the Playstation, select a game, and play!

If you are not seeing a picture, check that the Playstation cable is plugged into the lower HDMI socket on the TV and that the TV is tuned to **AV-5** (Menu button, select External Inputs then AV-5).

The wireless game controllers are re-charged by connecting them to the console (when it is switched on) using the black USB cable provided.

The Playstation can also play DVDs and music CDs through the TV, but it cannot receive any TV programs. To start DVDs or CD's press the X button on one of the game controllers.

Please note that a few of the games are not suitable for young children - see Inventory.

# Home Entertainment

## TV / Satellite

The Sony TV is used only as a display screen, it doesn't receive broadcasts by itself. All TV and radio channels are received by the Astra 2 satellite system, and the TV screen can also be used to watch videos from the DVD player.

The Astra 2 satellite has traditionally provided English services across all of France, but recent repositioning to improve reception in Scotland has reduced the signal strength in the south of France, making HD reception marginal. However, all the BBC digital channels (BBC1, 2, 4, Childrens, News 24, etc.) regional variations, and the main ITV channels, CNN, plus lots more are still available in standard definition, together with all the major UK radio stations. Although HD is now more difficult to receive, it is often achievable with clear skies, so it's worth trying! Simply choose an HD channel and ignore the "no signal" message for 30 seconds or so ... and it may ping to life. Normally, once connected it stays locked on. The system box is automatically updated with channels as they become available to Astra 2 - so please do not attempt to find anything else yourself because nothing is accessible beyond those listed, and it's easy to mess up the settings!

**Please Note:** On-Demand services (such as the BBC iPlayer) are listed, but these are not available outside the UK. The screen may suggest all have you to do is connect the satellite box to the internet router, but because the UK servers detect that our IP address is in France, all you end up with is a NOT AVAILABLE IN YOUR LOCATION message.

Switch the TV screen on/off using the SONY remote control (green button, top right), and select either HDMI1 SAT for Satellite services, or HDMI2 VCR for videos (top left button). Also use the SONY remote for volume control of the TV's own speakers . If the satellite box is in standby mode (blue light on), switch it on using the Freesat remote control, otherwise use the on/off switch on the front panel. Also use the Freesat remote to select programs using the GUIDE button, the arrows to move around, and OK to select.

## DVD / CD

Switch the DVD player on (silver button on the left), and select HDMI2 VCR on the TV (SONY remote, top left). Use the SAMSUNG remote for controlling playback. Children's DVDs are kept in Chambre Baptiste where they can also be watched on the PlayStation.

## Audio Pro Sound System

This clever little box fulfils three functions - a decent sound system for the TV and DVD in the lounge, a portable amplified sound system for any device that connects by a standard headphone jack, or as a Bluetooth streaming speaker system for use anywhere inside or out.

To use on the TV or DVD, place the Audio Pro on the white shelf next to the DVD player, plug in the black mains lead (this recharges the internal batteries) and the grey headphone jack into the AUX socket, then select AUX on the Audio Pro control panel. To use as a portable speaker, just plug some other device's 3.5mm jack into the same AUX socket instead. For a Bluetooth streaming speaker, hold down BT on the Audio Pro control panel to pair it with any mobile phone, tablet or other device. The Audio Pro's internal battery will last all day between charges - so just putting it back on the white shelf and plugging in the mains lead overnight is all that is normally required to give continuous service.

# Appliances

## Washing machine

This is an 'A+++' eco-friendly machine so some washing cycles may take longer than on a traditional model.

The door needs to be fully shut to start, and there is a release timer that prevents the door from being opened until the machine has been off for a few minutes at the end of washing.

The User Manual containing operating instructions and washing cycle details etc. is viewable on the Dell laptop or by visiting [boye.co.uk](http://boye.co.uk) and clicking on *House Documents*

## Dishwasher

An appliance with standard symbols and functions. Being a hard water area, adequate salt and rinse aid are required to produce good results.

## Grill/Oven/Microwave

This is a multipurpose device that allows you to select your preferred style of cooking from grilling, normal convection fan oven or microwave, along with options to optimise performance by using these types in combination. You select modes from the buttons, and vary settings using the rotary dial. A metal stand holds food up closer to the grill if required.

The User Manual containing operating instructions and a guide to cooking times etc. is viewable on the Dell laptop or by visiting [boye.co.uk](http://boye.co.uk) and clicking on *House Documents*

## Hob

A straightforward ceramic hob with child lock and timer.

The User Manual containing operating instructions etc. is viewable on the Dell laptop or by visiting [boye.co.uk](http://boye.co.uk) and clicking on *House Documents*

## Coffee Machine

Remove, fill and refit the rear water container. Press the power button and wait for it to glow green. Check that the cold/hot lever (top rear) is centred, then lift the main front top lever to release the pod tray below it. Insert a new pod in the tray, replace tray, lower lever. With a cup on the stand, move the cold/hot lever either left for cold (cappuccino ice) or right for hot (espresso, lungo etc.) - and back to centre when done. Power off when finished.

The User Manual containing operating instructions etc. is viewable on the Dell laptop or by visiting [boye.co.uk](http://boye.co.uk) and clicking on *House Documents*

A range of coffee types is available in branded Dolce Gusto pods or own label compatibles.

## Freezer

The upper compartment is a 3 star freezer, the lower removable basket is 2 star for storing pre-frozen produce, and the top tray holds the ice making cubes.

# Appliances

## Air Conditioners

These are intended to supplement the electric fans in the bedrooms on hot nights and are best deployed to cool the room an hour or so before retiring.

The flexible grey tubes vent warm air to the outside, so these must be fed through an open window - if not, the temperature in the room will increase rather than decrease!

These units also dehumidify the air with the water being collected in a storage bin on the lower right-hand side that slides out to be emptied. When full, a red light illuminates on the control panel and the air conditioner automatically switches off to prevent an overflow.

The controls from left to right are:

**On/Off** - green light indicates full operation, which may be delayed if the unit is recycling.

**Mode** - fan only / full aircon / dehumidify only. Usually full aircon (snowflake on display).

**Fan Speed** - Usually on highest setting (all the blobs on display)

**Oscillator** - Usually on (arrows symbol on display)

The oscillator slowly wafts the cool air output from side to side. If not selected, the air is output at the angle the oscillator was previously stopped at. Up/Down airflow direction is manually set by moving the vanes at the front of the unit.

**Water Bin Full** - red light indicates when the bin needs to be emptied & unit stops until it is.

**LCD Panel** - Displays all current selections

**Temperature** - For continuous cooling select the lowest temperature, 16C.

**Timer** - Switches the unit off after the selected number of hours.

This function is particularly useful for keeping the unit running while falling asleep without leaving it going all night. Note: There is no countdown display associated with the timer, you simply select the number of hours and that's it.

## Portable Radiators

There are three portable electric radiators available for use during the occasional cooler evenings of spring and autumn when it isn't necessary to activate the full central heating system. Using these is quick and easy and avoids incurring the metered gas charges that apply when the central heating is on.

## Heated Towel Rail (Chambre Antoine ensuite)

This provides weekly programmed towel drying twice a day. Touch the BOOST symbol for an extra hour at any time, or switch it off/on by touching the power symbol for a few seconds. If switched off at the isolator in the bedroom it will require the date/time reset.

# Utilities

## Fuse trip boxes

There are two fuse boxes in the house and a separate overload cut out on the concrete electricity post near the swimming pool. Fuse box one (left of fireplace) is the main unit, covering everything in the kitchen, dining room, Chambre Antoine and the pumphouse; and this also houses the master trip (uppermost switch), and a tariff display unit. Fuse box two (in the store cupboard at the other end of the house) just covers lights and sockets in the rest of the house, plus the hot water tank for the family bathroom and downstairs shower.

The trips are fairly sensitive, so you may find something as minor as a light bulb failing is sufficient to ping a circuit off. In the event of a single trip operating, just check the list to see where the problem is, rectify the cause (eg. replace the failed light bulb) and then switch the trip back on.

If the whole house has gone off, check the master switch in Fuse box one (unlikely), and then the overload electricity cut out as shown overleaf.

If both the master switch and the overload cut out are OK, then the most likely reason is a local power cut (especially after a thunderstorm), and there is nothing you can do but wait for it to come back on!

## Fuses

Fuse trips are ON when up.

Fuse box one is in the small wall cupboard left of the fireplace. It houses the master trip switch (at top) and protects the following items (Fuse 1 is the leftmost switch in the box)

- 1 - Gas boiler (hot water for kitchen, Antoine ensuite and central heating), towel rail
- 2 - Hob
- 3 - Swimming pool, pumphouse
- 4 - Sockets: Dining room, Chambre Antoine
- 5 - Sockets: Dishwasher, washing machine, fusebox (pool alarm, Tempo)
- 6 - Sockets: Kitchen (inc. refrigerators, oven, freezer) and fireside
- 7 - Lights: Dining room, kitchen
- 8 - Lights: Stairwell, Chambre Antoine, en-suite
- 9 - Lights: Patio



# Utilities

To reset the electricity cut off, go to the right hand box on the concrete post by the swimming pool - the one that faces towards the pump house.



The cover's locking mechanism is on the underneath and opens by rotating it clockwise.



You'll find this is easily done using a cutlery knife from the kitchen.



Then swing the bottom of casing out to reveal the switchbox - there's no need to remove the cover entirely - and flip the black switch UP as shown.

The cover simply swings back down afterwards and automatically locks when pushed shut.

## Utilities

Fuse box two is in the store cupboard near the front door, and protects the following items (Fuse 1 is the leftmost switch in the box)

- 1 - Hot water tank (family bathroom and downstairs shower)
- 2 - Sockets: Chambre Clement, Chambre Delphine
- 3 - Sockets: Lounge, Chambre Baptiste
- 4 - Lights: Lounge, Chambre Clement, shower, hall/stairs/landing
- 5 - Lights: Chambre Baptiste, Chambre Delphine, bathroom, store cupboard
- 6 - Lights: spotlight over front door

### Gas & electricity consumption

The reasonable cost of gas and electricity is included in the rent.

High season summer guests are not going to be using the central heating and are unlikely to exceed the electrical system's limit, so really don't need to worry about the details ...

However, guests staying at other times should be aware that gas used for central heating is charged at £3 per hour, and there is a slight risk of exceeding the electricity supply's limit if, for example, the hob, oven, kettle and portable electric radiators are all on full blast.

Taken in turn: Gas for hot water typically amounts to running the boiler for less than an hour a day, so is ignored, but running the boiler for 5 hours of central heating a day consumes around £100 worth of gas a week (£500 a week if left on continuously!), so this cost gets passed on. In practice, central heating is only needed during the winter, because the portable electric radiators cope with the cooler evenings of early summer and autumn and avoid any charge.

Whilst our 18kw supply is ample for normal use, it's still possible to trip the overload switch on the electricity post by drawing too much power. If this happens, simply switch something off to reduce the load, then reset the trip (see the section under Fuses).

### Water

The main stop cock and water meter for the whole house is under the manhole cover just outside the dining room door. There are also two internal stop cocks - one in the kitchen (on the wall with the archway, in front of the freezer) which feeds the kitchen, boiler, ensuite to Chambre Antoine and outside tap - and one in the hallway store cupboard (underneath the brown shelf unit) which feeds the family bathroom, hot water tank, and shower room. There is an additional stop valve for the outside tap, fitted on the pipe, close to the washing machine.

# Utilities

## Hot water & Central heating

The kitchen boiler (tanked gas) provides hot water for the kitchen and Chambre Antoine's ensuite, and also runs the central heating. Hot water for the family bathroom and downstairs shower is electrically heated by a separate hot water tank in the store cupboard.

The main showers are thermostatically controlled. The left hand knob is for flow, and the right hand for temperature. Because of the long pipe runs to the Chambre Antoine shower, it is best to let it run for a minute or so before getting in ... you will notice the flow rate increases when the hot water activates the thermostatic setting.

The boiler controls should not need adjusting, but are as follows:

The left hand knob selects in turn: Boiler OFF, sunshine setting (no central heating), snowflake setting (with central heating) or ignite flame (only for use after the gas has been turned off). The middle knob sets the tap water temperature and the right hand knob sets the radiator temperature (both normally on maximum). The hour meter only displays a reading when the boiler is working (eg. by running hot water from the kitchen tap).

The top light should show continuous green, and bottom light is normally off. If either light flashes or shows orange or red, this indicates the unit has encountered a problem and needs to be reset ... do this by turning off the power (wall switch with orange light), wait a minute or two, and then power back on again.

The digital display (to the left of the boiler) controls the central heating, and is normally set to OFF. To switch on, press the Mode button to bring up a temperature screen. The top number is the target setting (adjustable with the up and down arrows), and the larger number is the current room temperature. Make sure the left hand boiler control is also turned to the snowflake symbol. Individual room temperatures are adjusted by altering the control valves on the radiators, but these have been balanced to give a suitable distribution of heat and shouldn't really need changing. If you do decide to alter their settings, please put them back to what they were before you leave. This is a manually controlled system, so you need to switch it off or down overnight. To switch the central heating off completely, turn the left hand boiler control to the sunshine symbol, and press Mode a few times until OFF is displayed, and then press OK.

# Inventories

## Kitchen

Washing machine  
Dishwasher  
Ceramic hob  
Multi-Function oven/microwave/grill  
2 x refrigerators  
Freezer  
Electric kettle  
Toaster  
Coffee machine  
Steam iron  
Ironing board  
Carbon Monoxide alarm  
A full range of crockery, glassware and cutlery  
A full range of cooking utensils, saucepans, pots and pans  
Peddle bin  
2 x framed prints  
Laundry basket  
Mop & bucket  
Dustpans, brushes and brooms  
Henry vacuum cleaner & accessories

## Dining room

Farmhouse Table  
8 Farmhouse chairs  
High chair  
Chest drawers (with local information, place mats, spare lightbulbs, etc).  
Framed water colour (Englishman/Frenchman)  
Large framed print  
Mobile electric heater  
Kindling wood baskets  
Copper pot with set of fire implements  
Dell laptop & charger  
Internet router  
Wireless telephone  
Ipod player/radio  
Telephone desk  
Assorted games/puzzles (in cupboard)

## Chambre Clement

Divan/Bed  
Rug  
Side table  
Table light  
Clothes stand  
Mirror

# **Inventories**

## **Lounge**

Multiyork white rattan settee  
Multiyork white rattan armchair  
Multiyork brown rattan armchair  
Multiyork brown rattan easychair  
Multiyork stool  
Occasional table  
Large rug  
Sony TV with remote control  
Bush satellite receiver with remote control  
Samsung DVD / CD player with remote control  
Audio Pro speaker system  
Book case (approx. 100 books & 60+ 15 and 18 rated DVDs)  
Framed prints  
Solitaire set,  
3D noughts & crosses with black stand  
2 table lamps with black stands

## **Hall/landing**

8 Framed photographs  
Laundry basket  
Laundry cupboard  
Rug  
Smoke alarm  
Framed mirror

## **Chambre Antoine / ensuite**

Double bed  
Bedside cupboards  
Bedside lamps  
Chest of drawers  
Radio/Alarm Clock  
Multispeed fan  
Hair dryer  
Gilded mirror  
Framed print  
Oak chair  
Air conditioner unit  
Portable radiator  
Digital scales (NOTE: Kilograms only!)

# Inventories

## Chambre Baptiste

4 Single beds (or configured as 1 x double + 2 x single)  
Travel cot & mattress (in cupboard)  
Chest of 8 drawers  
Computer Desk  
2 Padded chairs  
Desk lamp  
Large multi-speed fan  
LCD TV for Playstation  
Sony Playstation PS3, 2 wireless controllers, games  
50+ U/PG/12 rated DVDs  
Portable radiator  
Large rug

## Chambre Delphine

Double bed  
Bedside cupboards  
Bedside lamps  
Blanket box  
Multi-speed fan  
Air conditioner unit  
Framed print  
Oil paintings  
Mirror  
Chair

## Exterior

Extending wooden table and 8 wooden chairs  
Stone/steel BBQ assembly with grills and tools  
Metal table with 4 metal chairs and sun umbrella  
Swing seat & cushions  
6 wooden sun loungers & cushions  
2 large sunshades with tiled stands (spare sunshade by fireside)  
Pool net on extending pole  
Pool thermometer  
Water slide  
Sundial  
Numerous potted plants

# Inventories

## Playstation Games (Baptiste)

Little Big Planet  
Little Big Planet 2  
Ratchet and Clank - a crack in time  
Modnation Racers  
FIFA 14  
Gran Turismo 5

### Age Rated:

Resistance - fall of Man	(Age 15)
Call of Duty - black ops	(Age 18)
Killzone 2	(Age 18)

# **COPIES OF POOLSIDE NOTICES**

**Water Level and Alarm**

**Poolside Safety**



# MAISON BOYE - SWIMMING POOL

## WATER LEVEL

The ideal water level is indicated by the blue discs on the skimmer outlets.



Evaporation, splashing and pool cleaning etc. will cause the water level to fall.

If it falls below the blue discs, please top the water back up so that the automatic filtering system can maintain the water quality.

Don't worry if the water level is above the marks, it will soon come down again.

POOL ALARM - see House Book for more details.

THE ALARM IS NOT A LIFE SAVING DEVICE

THE ALARM IS NOT A SUBSTITUTE FOR PARENTAL SUPERVISION

THE ALARM DOES NOT DETECT GRADUAL ENTRY

THE ALARM IS ALWAYS ON

**BEFORE SWIMMING** - switch to swimming mode by entering **1234** on the keypad before getting in the pool - the red "swim" LED flashes.

**AFTER SWIMMING** - after several minutes without water movement being detected the alarm beeps and reverts back to monitoring mode - the leftmost LED flashes green (or you can switch back to monitoring mode manually by pressing OK twice).

**RESET** - If the alarm has been activated, press any key to silence it.

**SERVICE MODE** - Enter **1234\*99** to de-activate the alarm and **1234** to re-activate it. This option must not be used to disable the alarm when it should be operational.

**LOW BATTERY** - If the "battery" LED flashes red, please contact the owners for advice.

# MAISON BOYE - SWIMMING POOL SAFETY

This information is provided in the interests of your safety, not to spoil your fun!  
The First Aid guidance is given without any medical authority or liability.

**KEEP CONSTANT WATCH TO PREVENT YOUR CHILD FROM DROWNING**

**USE THE SLIDE IN ACCORDANCE WITH THE HOUSE BOOK SAFETY NOTICE**

**NO DIVING**

**NO JUMPING**

## **EMERGENCIES:**

**SHOUT** for help - get someone else to telephone the rescue services (**DIAL 15**).

**CHECK** that there is no danger to yourself and no further danger to the patient or others.

**CHECK** for a response from the patient by shaking them by the shoulder and asking their name.

**AIRWAY** - clear the patient's airway. If unconscious, roll the patient into the recovery position and tilt the patient's head back. Remove anything that may be blocking the airway with your fingers.

**BREATHING** - check if the patient is breathing. Tilt the head backwards, support the jaw and then **LOOK** at the chest, **LISTEN** at the mouth and **FEEL** the air flow with your cheek.

**CIRCULATION** - check the patient's pulse to see if their heart is beating. If not, cardio-pulmonary resuscitation (CPR) is required. If a pulse is present, but the patient is not breathing, perform expired air resuscitation (EAR).

**CPR** - Place the heel of one hand slightly above the lower tip of the breastbone. Place the other hand on top interlacing the fingers. Lean forward so that the shoulders are over the hands. Push downward on the chest, using the weight of your upper body. See right hand picture. Compress five times in three seconds, followed by one slow breath, then five more compressions and another slow breath. Repeat 12 times, then recheck for breathing and pulse. Continue until qualified help arrives.

**EAR** - Position the patient on his back being careful not to move or twist the head, neck or spine. Maintain an open airway while you pinch the nose shut. See left hand picture. Give two long slow breaths maintaining a seal between your mouth and his. Re-check for breathing. Continue until qualified help arrives.

**NEVER GIVE UP.** It has been known for patients to recover **HOURS** after apparent drowning.

